

**Mr. Zeynep Zumrut Gokmen**  
 Quality Supervisor (IST-2)  
 Turkish Airlines Technic INC.  
 Sanayi Mahallesi Havaalani IC Yolu  
 Caddesi, Sabiha Gokcen, Havaalani E Kapisi No: 3  
 Istanbul, Turkey

Sunday, May 31, 2020

REF: EY/MQA-(CA&CM)/20/230

**Re: Etihad Airways Maintenance Supported by Turkish Airlines Technic Inc.**

Dear Sir,

Based on a valid maintenance contract with Etihad Airways and GCAA CAR 145 Approval Certificate No. UAE.145.1081 for the Etihad aircraft/engine types, it is acknowledged that Turkish Airlines Technic Inc. is approved to perform line maintenance for Etihad Airways as per the following:

Station	AIRCRAFT / ENGINE TYPE			
	A320/A321 (V2500)	A330 (RRT700)	B777-300ER (GE90)	B787-9 (GENx)
Istanbul (IST)	L3	L3	L3	L2

**LIMITATIONS:**

- L1 – Pre-flight & Transit Check including Minor Defects Rectification
- L2 – L1 Checks up to and including Daily Checks
- L3 – L2 Checks up to and including Weekly/Service Checks
- L4 – All Line Maintenance Checks up to and including A Checks

- Notes:** 1. Etihad Airways QA Letter remains valid until 09-November-2020 subject to continued validity of Turkish Airlines Technic Inc. GCAA AMO approval certificate.  
 2. Additional capability for Turkish Airlines to handle B777-300ER (GE90) and B787-9 (GENx) at Istanbul (IST) station.

In addition to the maintenance contract and GCAA approval requirements, please note that Turkish Airlines Technic Inc. is also required to comply with the following Etihad Quality Assurance requirements:

1. Turkish Airlines Technic shall provide a copy of the GCAA approval to the Etihad HQA-T or his designee whenever it is re-issued or revised.
2. All Turkish Airlines Technic maintenance staff certifying Etihad aircraft shall have received instruction on Etihad procedures from either an approved Etihad staff or a Turkish Airlines Technic nominated staff.
3. All Turkish Airlines Technic certifying staff shall hold a valid aircraft maintenance engineer licence and a valid company authorisation issued as per the Turkish Airlines Technics MOE requirements.
4. With prior notification, Turkish Airlines Technic is subject to Etihad audit / inspections and is required to respond to possible non conformances within the pre-defined timeframe furnishing evidence of the corrective action plan taken to rectify safety, security and maintenance deficiencies.

Regards,

**Azhar Akhtar**  
 MQA – (Customer Airlines & Contracted Maintenance)



Tel: +971 (2) 511 5363  
 Email: [AAkhtar@etihad.ae](mailto:AAkhtar@etihad.ae)